











## Dear my personal and business Friends!

## Merry Christmas for 2011 and A Happy New year for 2012!

At New year 0f 2011, I stayed at Okinawa resort hotel appreciated southern emerald sea much peacefully and outlook of economy at that time was viewed with some hope of moving up a bit.

However, all hope were crushed down by 3.11 earthquake and Tsunami with additional Nuke plant tragedy.

We Japanese, however, had learned by this 3.11 that we learned Nature as "Other" has both the devastating power of "destructive severity", which was deployed far exceeding the people's (Self ego based incomplete) science knowledge and expectation and also on the contrary "Agape, selfless love" for life which had been shown to us as an instantaneous help and aid from "Other" country and sunny side Nature.

This year is a year of "Dragon" which is the large snake like animal of imagination who can fly up into space crutching the clouds by 4 hands with 3 sharp finger nails and 2 long beard. So I wrote "flying dragon" with "Innovation Year" in Kanji Character.

- 3·11 damaged substantially the Japan business of 2011 and on but we confirmed the rightness of our 5 strategies of ReGIS Inc. for Japanese Recovery for Future.
- (1) Globalization (2) Openness (3) Customer Centricity (4) Smart Social Infrastructure
- (5) SNS for Life (Cyber Temple).

Taking this opportunity at this Christmas and New year season, let me extend my sincere gratitude for the support rendered for me to all members of GIS, Open Group and CRM association, friends, business and academic partners from all around the world, and lastly but not least, my company staffs, all associated partners and associated researchers from 11 countries, Tamaki Ozaki, Sumiyo Ito, Shigeru Fujisaki, Azusa Kawahara and my executive assistant, Ritsuko Ono.

On Eve and A Happy New year for 10 days, I will be in San Diego, USA to think through 2012 goal and plan to achieve.

## Yours sincerely,

Junkyo (Jack) Fujieda

President & CEO, ReGIS Inc. E-Mail: <u>jfujieda2@re-gis.com</u> <u>http://www.re-gis.com</u>

Chairman, The Open Group Japan E-Mail: <u>j.fujieda@opengroup.org</u> <u>http://www.opengroup.org</u>

Chairman of CRM Association, Japan <u>http://www.crma-j.org/</u>

Visiting lecturer, Kyoto University, Academic Center for Information and Multim edia Studies

Visiting Professor, Shinshu University Management School (Graduate School)













